

Quality Policy

The Management of REXITE S.r.l. considers “**CUSTOMER SATISFACTION**” to be the Company’s primary objective and, for this reason, all personnel must work towards the achievement of the **continuous improvement of the quality of products, services and production processes**, operating according to a customer/supplier approach in which the department immediately downstream is itself already considered the customer.

In order to give practical effect to this objective, we have implemented a Quality Management System in compliance with the requirements of the international standard UNI EN ISO 9001:2015, taking into consideration factors relating to the Company’s internal and external context, the needs and expectations of interested parties, and the risks and opportunities that are significant for the Company. The objectives and the relevant plans have therefore been developed taking the foregoing into account and, to this end,

The Management of REXITE S.r.l. undertakes to:

with regard to customers

- *provide products that comply with requirements in terms of quality, price and timeliness;*
- *increase responsiveness by optimizing production processes and response times to market demands;*
- *reduce the number of complaints.*

with regard to suppliers

- *establish and carry out the inspections and testing necessary to ensure that incoming products comply with the requirements specified by the Company.*

with regard to personnel


- *involve all personnel, at every level, so that they acquire awareness of the importance of their role in industrial development;*
- *ensure, through information and professional training, an adequate level of preparation and professionalism.*

with regard to the Company

- *improve Company performance by reducing the costs of non-quality;*
- *further strengthen the image of reliability of the Company and of its products.*

Sole Director

Rodolfo Crucitti



General

Manager

